

# WHY CYBER TECH DISPUTES ARE BEST RESOLVED THROUGH ARBITRATION: EFFICIENCY, PRIVACY, AND EXPERTISE

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Category: [CNPupdates](#)

## General disclaimer

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The cyberspace and technology markets operate on efficiency, privacy and expertise.

In resolving disputes, an arbitration agreement is designed to protect these priorities.

### **Efficiency - time and costs**

Arbitration conducted in accordance with SIAC Rules<sup>1</sup> for expedited procedure has to be completed with a final award within 6 months<sup>2</sup> for streamlined proceedings within 3 months<sup>3</sup>.

The fees in arbitrations under streamlined procedure are capped at 50% of the maximum limits under the SIAC Schedule of Fees. You can budget and estimate your fees by using the SIAC fee calculator<sup>4</sup>.

We have helped our clients settle the dispute quickly through mediation. Mediation can take place after parties have submitted their notice of claim and response to it.

A mediated settlement agreement can be enforced under the Singapore Convention<sup>5</sup> in countries like Bahrain, Brazil, Japan and Singapore.

A consent award containing agreed terms can be issued by the tribunal for enforcement in 172 countries under the New York Convention<sup>6</sup> including Australia, China, Singapore, Switzerland, UK and USA.

### **Privacy - confidentiality**

All matters relating to the proceedings in the arbitration are confidential.

This includes the existence of the arbitration, the deliberations of the tribunal, the evidence, submissions and all other materials and written communications produced and submitted by the parties in the arbitration, and any decision, ruling, order or award.

Arbitration ensures that your sensitive data and documents do not fall within public records.

Source code and proprietary algorithms; zero-day vulnerabilities and pricing strategies remain protected.

Confidentiality is further protected when any necessary court proceedings are commenced before the Singapore International Commercial Court (SICC).

### **Expertise - legal and technical**

In a courtroom, only your lawyer has the right of audience and can address the court.

In an arbitration, your in-house technical expert joins your legal team to address the Tribunal on legal-technical issues.

We work closely with in-house experts in submitting concise but precise submissions.

### **Arbitration - Mediation - SICC Agreement**

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We have worked on arbitration rules of all major centres including ICC, SIAC, JCAA.

We are familiar with protocols of Singapore International Mediation Centre (SIMC) and Sage Mediation.

If you are looking for a model clause or bespoke provision for arbitration - mediation - Singapore International Commercial Court, email [vtan@cnplaw.com](mailto:vtan@cnplaw.com).

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